## FAST FASHION

Jennifer Burke Chi-Wei Chang Megan Durbin
Stephanie Eckart
Jennifer Williams
Melissa Wong

Consumer attitudes towards Sustainability
Q 1-6

## Consumer behaviors regarding Disposal Habits Q 7-12



## CONCEPTUAL MODEL

Consumer Behaviors towards Fast Fashion

Q 27-35

## FAST FASHION IS....

- Retailers like Forever 21, H\&M, Zara, and Top Shop, who design and produce clothing quickly and cheaply to allow the mainstream consumer to take advantage of current clothing styles at lower prices.


## fOREVER21

## ZARA



## TOPSHOP

## DEMOGRAPHICS

- 301 Respondents in Total
- 141 Males
- 160 Females
- AGE:
- 18-24= 132
- $25-30=106$
- $31-40=35$
- $41-50=16$
- $51-60=6$
- $61+=6$
- INCOME:
-\$0-20,000= 95
- $\$ 21-30,000=82$
-\$31-49,000= 58
-\$50-59,000= 23
- $\$ 60,000+=43$


## MORE DEMOGRAPHICS

- EDUCATION:
- High School= 41
- Some College= 103
- $\mathrm{AA} / \mathrm{AS}=51$
- $B A / B S=86$
- Masters and Higher= 20
- MARITAL STATUS:
- Single= 239
- Married= 62



## Behaviors towards Fast Fashion

- Measured by 9 questions on questionnaire.
- Highest ranking= "I purchase apparel based on price" (m=3.65).
- Lowest ranking was: "I prefer to purchase clothing from fast fashion retailers, rather than high end clothing ( $\mathrm{m}=2.93$ ).


## Means and Rank

Variable Mean
Rank
Q31. I purchase apparel based on price. ..... 3.65 ..... 1
Q 30. I purchase apparel based on quality. ..... 3.54 ..... 2
Q 27. I am interested in the latest trends. ..... 3.49 ..... 3
Q34. I expect to find something new ..... 3.43 when I shop at fast fashion retailers.
Q 29. I purchase new pieces of clothing ..... 3.36 for specific occasions (such as going out with friends).
Q32. I consider quality over price ..... 3.27 when purchasing apparel.
Q33. I regularly shop at fast fashion retailers. ..... 3.20
Q28. I shop for clothes more than 3 times a month. ..... 3.05
Q35. I prefer to purchase clothing from ..... 2.9367fast fashion retailers, rather than highend clothing stores.

## Fast Fashion \& Sustainability



- Measured by questions 1-6 on questionnaire.

Highest ranking= "I am concerned with the impact of clothing production on the environment" ( $m=3.50$ ).

- Close second= "I feel I have an obligation to live more eco-friendly" ( $\mathrm{m}=3.40$ ).
- Lowest Ranking= "If a clothing brand does not offer eco-friendly products, I will not buy from that brand" ( $\mathrm{m}=2.24$ ).


## Means and Rank

Variable Mean
Q 6. I feel I have an obligation to live more eco-friendly. ..... 3.40
Q 1.I am aware of the environmental ..... 3.37issues relating to clothing production.
Q 3. I consider the environmental ..... 3.03
impact of the clothing I buy.
impact of the clothing I buy.
Q 4. I go out of my way to buy ..... 2.47 eco-friendly clothing.
Q5. If a clothing brand does not offer ..... 2.24
Rank

Q2. I am concerned with the impact of
clothing production on the environment.
Q2. I am concerned with the impact of ..... 3.5012eco-friendly products, I will not buyfrom that brand.
Notes: Mean of $1=$ Strongly Disagree 5= Strongly Agree

## CORRELATION: attitudes towards sustainability

 and behaviors towards fast fashionQ1. Environmental Issues
(Q33) (Q28) (Q35) (Q32) (Q29)

Q2. Impacts of Production
Q 3 Consider Environment

| .073 | $.123^{*}$ | -.041 | .030 | .062 |
| ---: | ---: | ---: | ---: | ---: |
| .008 | $.116^{*}$ | .039 | .043 | .065 |
| -.033 | .062 | -.044 | .099 | -.021 |
| -.007 | .087 | .042 | .044 | -.062 |
| -.094 | -.087 | -.051 | -.076 | -.113 |
| -.048 | -.009 | -.025 | $.156^{* *}$ | .083 |

Notes:
** Correlation is significant at the 0.01 level (2-tailed).
*Correlation is significant at the 0.05 level (2-tailed).
Significance was shown in 3 relationships:
Q1 and Q28*
Q2 and Q28*
Q6 and Q32**

## RESULTS

- Overall Consumers had sustainable attitudes, but do not behave in sustainable ways.
- Respondents stated that they were concerned about the environment and felt like they had an obligation to live more eco-friendly. However, they also stated that they base purchases on price and over half of the respondents shopped regularly at fast fashion retailers.


## Fast Fashion \& Disposal Habits



- Measured by 6 questions.
- Highest ranked: Question 7, "I donate my used clothing to charity" ( $\mathrm{m}=3.89$ ) .
- Lowest ranked: Question 11, "I throw away my unwanted clothing into the trash" (m=2.55).


## Means and Rank

VariablesMean
Rank
Q7. I donate my used clothing to ..... 3.891charity (Salvation Army, Goodwill, etc).
Q10.I pass my clothing to family and ..... 3.74friends.
Q12. I only throw my clothing away ..... 3.47 if it is unwearable (damaged).Q8. I sell my clothing back to second-hand shops (Crossroads, Buffalo Exchange).
Q9. I have garage sales to sell my clothing. ..... 2.74
Q11. I throw my unwanted clothing ..... 2.55
away in the trash.3.124

## CORRELATION: behaviors towards fast fashion

 and disposal habits.Q7. Donate used clothing
(Q33) (Q28) (Q35) (Q32) (Q29)
Q8. Sell used clothing
Q9. Garage sale
Q10. Pass on to family/
friends
Q11. Throw away .130* .120* . 076 . 076 . 069
Q12. Throw away only if damaged
Notes:
** Correlation is significant at the 0.01 level (2-tailed).
*Correlation is significant at the 0.05 level ( 2 -tailed).
Significance was shown in 9 relationships:
Q8 and Q33*
Q10 and Q33**
Q11 and Q33*
Q8 and Q28** Q11 and Q28** Q8 and Q35** Q10 and Q35** Q7 and Q29* Q8 and Q29*

## RESULTS

- Overall the majority of respondents in this survey who purchase fast fashion also showed that they properly dispose of there unwanted/damaged clothing


## Fast Fashion \& Working Conditions



## Means \& Ranking

- Measured by questions 13-18 on questionnaire.
- Highest ranking= "I believe manufacturers \& retailers are responsible for finding alternatives to sweatshop production." ( $\mathrm{m}=3.58$ ).
- Close second= "Clothing labels should read, "no sweat" \&/or "no child labor." (m=3.57).
- Lowest Ranking= "When shopping, I can tell the difference between clothes made in sweatshops \& clothes that are not." ( $\mathrm{m}=2.68$ ).


## Mean \& Ranking

VariableQ15. I believe manufacturers \& retailersare responsible for finding alternativesto sweatshop production.
Q17. Clothing labels should read "no ..... 3.57sweat" \&/or "no child labor."
Q13. I am concerned with human rights ..... 3.34violations in clothing manufacturingbusinesses (national \& international).
Q18. If I knew a brand used sweatshop\&/or child labor, I would not buy fromthat brand.
Q16. I am informed about working Conditions in clothing manufacturing Businesses (national \& international).
Q14. When shopping, I can tell the2.68Mean
Rank
3.58Difference between clothes made inSweatshops \& clothes that are not.Notes: Mean of $1=$ Strongly Disagree 5= Strongly Agree

## CORRELATION: a oftivesest towards woxking

 conditions \& behaviors towards fast fashion|  | $($ Q33) | (Q28) | (Q35) | (Q32) | (Q29) |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Q13. Concerned about rights | -.039 | .059 | .049 | .027 | .100 |
| Q14. Tell the difference | .038 | .055 | -.063 | .030 | .052 |
| Q15. Alternatives to sweatshops | -.091 | -.092 | .075 | .048 | $.123^{*}$ |
| Q16. Informed about working | .001 | -.005 | -.054 | $.137^{*}$ | .069 |
| $\quad$ conditions |  |  |  |  |  |
| Q17. Labels should read | -.058 | -.060 | .051 | .064 | .068 |
| Q18. Will not buy | .000 | -.062 | .087 | $.203^{* *}$ | .033 |

Notes:
** Correlation is significant at the 0.01 level (2-tailed).
*Correlation is significant at the 0.05 level ( 2 -tailed).
Significance was shown in 3 relationships:
Q15 and Q29*
Q16 and Q32*
Q18 and Q32**

## RESULTS

- Results indicate that consumers were concerned about:
- Human rights violations in clothing manufacturing businesses (national \& international)
- Felt there is an obligation of retailers \& manufacturers to find alternatives to sweatshops
- Believed clothing labels should read "no sweat" \& "no child labor"
- However, consumers stated:
- They were not informed about working conditions
- Were neutral with the statement, "If they knew a brand used sweatshops \&/or child labor, I would not buy from that brand.


## Fast Fashion \& Gender



## Gender and Behaviors towards Fast Fashion

- Females had more agreeable attitudes towards sustainability than men in nearly all questions.
- Q3 and Q5 showed Males having higher mean scores.
- One question showed significance:
- "I am concerned with the impact of clothing production on the environment" ( $\mathrm{p}=.026$ ).


# Independent samples t-test: Gender Attitudes towards Fast Fashion 

| Variable | Male Mean | Female Mean | $\dagger$ | $p$ |
| :---: | :---: | :---: | :---: | :---: |
| Q 27. I am interested in the latest fashion trends. | 3.23 | 3.72 | -4.192 | .000* |
| Q 28. I shop for clothes more than 3 times a month. | 2.95 | 3.14 | -1.367 | . 173 |
| Q 29. I purchase new pieces of clothing for specific occasions (such as going out with friends). | 3.18 | 3.53 | -2.881 | .004* |
| Q 30. I purchase apparel based on quality. | 3.50 | 3.58 | -. 713 | . 476 |
| Q 31. I purchase apparel based on price. | 3.44 | 3.84 | -3.518 | .001* |
| 32. I consider quality over price when purchasing apparel. live more eco-friendly. | 3.26 | 3.28 | -. 172 | . 863 |
| Q 33. I regularly shop at fast fashion retailers. | 3.08 | 3.31 | -1.891 | . 060 |
| Q 34. I expect to find something new when I shop at fast fashion retailers. | 3.25 | 3.59 | -3.202 | .002* |
| 35. I prefer to purchase clothing from fast fashion retailers, rather than high end clothing stores. | 2.70 | 3.13 | -3.406 | .001* |

## Differences between males and females.



## Male's Attitudes Toward Fast Fashion

- Question 25-27 and 33-34 for consumer attitude
- Question 25 "males shop at fast fashion" had the highest ( $m=3.6$ ) and ranked number one, and question 33 "I regular shop at fast fashion retailers had ( $\mathrm{m}=3.2$ ) and ranked the lowest
- Question 30 to 32 with 35 for purchase intention
- Question 31 "I purchase apparel based on price" had the highest ( $\mathrm{m}=3.65$ ) and ranked number one, and question 35 " । prefer to purchase clothing from fast fashion retailer, rather than high end clothing stores" had the lowest ( $\mathrm{m}=2.93$ ) and ranked the bottom.


## Independent samples t-test: Gender Attitudes towards Fast Fashion

| Variable | Male Mean | Female Mean | $\dagger$ | p |
| :---: | :---: | :---: | :---: | :---: |
| Q 25. Male shop at fast fashion retailer | 3.61 | 3.60 | 0.092 | . 927 |
| Q 26. I have male friends who shop at fast fashion retailer | 3.48 | 3.54 | -0.540 | . 589 |
| Q 27. I am interested in the latest fashion | 3.23 | 3.72 | -4.192 | .000* |
| Q 30. I purchase apparel based on quality. | 3.50 | 3.58 | -. 713 | . 476 |
| Q 31. I purchase apparel based on price. | 3.44 | 3.84 | -3.518 | .001* |
| Q 32. I consider quality over price when purchasing apparel. live more eco-friendly. | 3.26 | 3.28 | -. 172 | . 863 |
| Q 33. I regularly shop at fast fashion retailers. | 3.08 | 3.31 | -1.891 | . 060 |
| Q 34. I expect to find something new when I shop at fast fashion retailers. | 3.25 | 3.59 | -3.202 | .002* |
| Q 35. I prefer to purchase clothing from fast fashion retailers, rather than high end clothing stores. | 2.70 | 3.13 | -3.406 | .001* |

## RESULTS

- Overall females had more agreeable attitudes and behaviors over male respondents.
- Male shop at fast fashion store but male are not as interested in fashion as female
- They are not looking for new things that coming out of fast fashion retailer
- Males still look for clothing that has better quality


## Fast Fashion \& Income


-64\% of respondents purchase apparel based on price.

- $58 \%$ of respondents purchase apparel based on quality.
-47\% of respondents regularly shop at fast fashion retailers.


## Purchase Apparel Based On Price



Purchase Apparel Based on Quality


## Chi Square Analysis: Consumer Behavior \& Income

| Variable | \$0-\$20,000 |  | \$21-\$30,000 |  | \$31-\$49,000 |  | \$50-\$59,000 |  | \$60,000+ |  | $p$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $f$ | \% | $f$ | \% | $f$ | \% | f | \% | $f$ | \% |  |
| I am interested in the latest fashion trends. | 17 | 17.9 | 13 | 15.9 | 11 | 18.9 | 5 | 21.7 | 6 | 14.0 | 0.318 |
| I shop for clothes more than 3 times a month. | 39 | 41.1 | 25 | 30.5 | 17 | 29.3 | 9 | 39.1 | 22 | 51.0 | 0.269 |
| I purchase new pieces of clothing <br> for specific occasions. | 28 | 29.5 | 15 | 18.3 | 17 | 29.3 | 2 | 8.7 | 8 | 18.7 | 0.299 |
| I purchase apparrel based on quality. | 14 | 14.8 | 11 | 13.4 | 6 | 10.4 | 0 | 0 | 7 | 16.3 | 0.563 |
| I purchase apparel based on price. | 8 | 10.5 | 11 | 13.4 | 9 | 15.5 | 3 | 13 | 6 | 14.0 | 0.46 |
| I consider quality over price. | 26 | 27.4 | 13 | 15.9 | 8 | 13.8 | 3 | 13 | 13 | 30.3 | 0.18 |
| I regularly shop at fast fashion retailers. | 26 | 27.4 | 15 | 18.3 | 13 | 22.4 | 7 | 30.4 | 19 | 44.2 | 0.054 |
| I expect to find new things when <br> I shop at fast fashion retailers. | 11 | 11.6 | 11 | 13.4 | 8 | 13.8 | 4 | 17.4 | 14 | 32.6 | 0.006 |
| I prefer to purchase clothing from fast fashion retailers,rather than high end clothing stores. | 33 | 34.7 | 22 | 26.8 | 23 | 39.7 |  |  | 20 | 46.6 | 0.41 |

## FAST

## FASHION

Jennifer Burke Chi-Wei Chang Megan Durbin
Stephanie Eckart
Jennifer Williams
Melissa Wong

